**Unit 21 Solving Work-related Problems**

**Task 1**

**Worksheet 1**

* 1. **Identify some common types of workplace problems or issues that require problem-solving skills**
1. **You will create a mind map in worksheet 1 to recall situations from current or previous work placements that require problem solving skills.**
2. **You will then identify and highlight at least three different types of common problems of issues you are likely to come across in the workplace.**